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KY Public Service Commission

Utility Information

General	Address	Comments	Counties	Groups	
Comments for Utility ID: 16400 Lovelaceville Water Company Lovelaceville granted abandonment per Order of 10/31/2014 in Case 2014-00136. Gross and Annual Reports filed for 2014 and 2015. Notice filed 7/10/2015 acknowledging water treatment					
plant facility disc	ontinued service 2/3	3/2015 and water lines s	• •	ed on line. nged: 8/13/2015	



8/13/2015

		For:	Lovelacevil	e, KY
		PSC KY Num	ber:	3
			original Shee	t No1
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Lovelaceville Water Co (Name of Utility)	ompany		Shee	
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ovelaceville Water Company				
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Owner

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO._____ DATED_____

TITLE _____

Runt	Kirtley
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EFFECTIVE

4/1/2012 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	For	، دە	velaceville, KY	
		Number:		
	-		Sheet No	2
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Ionthly water rates				
irst 3,500 gallons \$22.00 minimum bill Iver 3,500 gallons \$4.40 per 1,000 gallons				

DATE OF ISSUE	02/01/2012 Month / Day / Year	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	04/01/2012 Month / Day / Year	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY	(Signature of Officer) owner	Bunt Kirtley EFFECTIVE
	OF THE PUBLIC SERVICE COMMISSION	4/1/2012 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	For: Lovelaceville, KY
	PSC KY Number: 3
	original Sheet No. 3
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Lovelaceville Water Company (Name of Utility)	Sheet No

The provisions of this tariff are in addition to and subject to Commonwealth of Kentucky statutes and Public Service Commission regulations.

Any inconsistencies herein shall be interpreted in favor of the appropriate body of law.

This tariff will uniformly apply to all customers of the utility, and no employee or commissioner of the utility is permitted to make any exception to any portion of this tariff without PSC acceptance and/or approval.

General Information

- 1. All customers must grant, convey, or cause to be granted or conveyed to the utility a perpetual easement and right-of-way across any property owned or controlled by the customer wherever necessary for the utility's facilities in order to provide service.
- 2. Each prospective customer desiring water service must sign the utility's Water Service Contract before service is supplied by the utility.
- 3. No customer may resell water except under the terms of a special contract executed by the utility and accepted or approved by the PSC.
- 4. A customer shall notify the utility immediately if there is problem with the service or if an accident occurs that affects the water system.
- 5. With respect to any billing dispute, customer accounts shall be considered to be current while the dispute is pending as long as the customer continues to make undisputed payments and stays current on subsequent bills.
- 6. Bills and notices from the utility will be mailed to the customer at the address listed on the Water Service Contract unless a change of address has been filed with the utility in writing. The utility will not otherwise be responsible for delivery of any bill or notice, nor will the customer be excused from the payment of any bill or any performance required in the notice.

7. Billing Cycle -- Water service will be billed: every month

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BY AUTHORITY OF ORDE	R OF THE PUBLIC SERVICE COMMISSION DATED	4/1/2012 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	For: Lo	velaceville, KY
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<u>Deposits.</u>

The utility does not collect or require a cash deposit or other guarantee to secure payment of bills.

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ater Company			Sheet No	

Bill Adjustments

- 1. Fast or Slow Reading Meters
 - a) If upon periodic test, requested test, or complaint test, a meter in service is found to be more than two (2) percent fast, additional tests will be made to determine the average error of the meter. The tests will be made in accordance with Public Service Commission rules and regulations applicable to the type of meter involved.
 - b) If test results on a customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where a utility has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a customer, the utility will immediately determine the period during which the error has existed, and will re-compute and adjust the customer's bill to either provide a refund to the customer or collect any under-billed amount.
 - c) The utility will readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period will be estimated. In all instances of customer over-billing, the customer's account will be credited or the over-billed amount refunded at the discretion of the customer within thirty (30) days after final meter test results. A utility will not require customer repayment of any under-billing to be made over a period shorter than a period coextensive with the under-billing.
- 2. Meter Read Failure. When a meter has ceased to register, or a meter reading cannot be obtained, the quantity of water to be billed will be based upon historical usage data for the customer. If that data is not available, the average usage of similar customer loads shall be used for comparison purposes in calculating the bill.

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	For:	Lovelaceville, KY	
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Lovelaceville Water Company		Sheet No	

Legal Disclaimers.

- 1. The utility shall in no event be held responsible for any claims made against it for reasons of system failure or interruption of service. No person shall be entitled to damages or for any portion of a payment refunded for any system failure or interruption of service which is deemed necessary.
- 2. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure, appurtenance or equipment which is a part of the utility's water system. Any person violating this provision will be subject to discontinuance of water service and shall be assessed the cost of repairing or replacing the utility's facilities.
- 3. If any loss or damage to the property of the utility or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of a customer, members of his/her household, his/her agent or employee, then the cost of necessary repairs or replacements shall be paid by the customer of the utility and any liability otherwise resulting shall be that of the customer.
- 4. For purposes of fire protection, including any customer's fire protection system, the utility cannot guarantee a water supply at any particular flow rate or pressure. The fire flow may vary depending upon other water demands on the system, various water facility limitations, or other circumstances. The customer will indemnify and hold harmless the utility and its employees from and against all claims, damages, losses, and expenses incurred as a result of insufficient water supply or deficient system facilities.

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Lovelaceville Water Company (Name of Utility)		Sheet No

Extension Procedures for Developers and/or New Subdivisions.

- 1. An applicant desiring an extension to a proposed real estate subdivision may be required to pay the entire cost of the extension. Each year, for a refund period of not less than ten (10) years, the utility shall refund to the applicant who paid for the extension a sum equal to the cost of fifty (50) feet of the extension installed for each new customer connected during the year whose service line is directly connected to the extension installed by the developer, and not to extensions or laterals therefrom. Total amount refunded shall not exceed the amount paid to the utility. No refund shall be made after the refund period ends.
- 2. The utility may also, upon Public Service Commission approval, contract privately with owners or developers, of subdivisions for the installation of water service for the subject subdivision. The owners/developers, pursuant to these contracts, extend mains and install water service at their expense. The utility would not accept nor receive any contribution, cost reimbursement, or deposit from any customer (lot owner) in this circumstance and as contemplated by 807 KAR 5:066 -Section 11 (2)(a), and therefore, 807 KAR 5:066 Section 11(2)(b)(1) or (2) or (3) would not apply to the utility with regard to newly-developed subdivisions.
- 3. The utility or its designated representative shall approve such an extension before construction begins.
- 4. Nothing contained herein shall be construed to prohibit the utility from contracting to make extensions under different arrangements if such arrangements have received the prior approval of the PSC.

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	For: Lovelacevill, KY	
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Lovelaceville Water Company (Name of Utility)	Sheet No	

Water Main Extensions.

- 1. Normal extension. An extension of fifty (50) feet or less shall be made by a utility to its existing distribution main without charge for a prospective customer who shall apply for and contract to use service for one (1) year or more.
- 2. Other extensions:
 - a) When an extension of the utility's main to serve an applicant or group of applicants amounts to more than fifty (50) feet per applicant, the utility will require the total cost of the excessive footage over fifty (50) feet per applicant/customer to be deposited with the utility by the applicant/customer(s), based on the average estimated cost per foot of the total extension.
 - b) Each year, for a refund period of not less than ten (10) years, the utility shall refund to the customer or customers who paid for the excessive footage the cost of fifty (50) feet of the extension in place for each additional customer connected during the year whose service line is directly connected to the extension installed and not to extensions or laterals therefrom. Total amount refunded shall not exceed the amount paid the utility. No refund shall be made after the refund period ends.
- 3. The utility may make extensions under different arrangements if such arrangements have received prior approval of the PSC.

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	For:	Lov	elaceville, KY	
	PSC KY Numb	ber:	3	
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(Name of Utility)		······································	Sheet No	

Multiple Connections on a Single Meter.

With the exception of existing connections, the existence of a special contract or unusual circumstances requiring approval of the utility, a single meter can serve no more than one residential or commercial unit on and after the effective date of this tariff.

For existing connections, special contracts, or other utility approved situations, where two or more units are being served by one meter, the following rules will apply:

- 1) One bill per meter will be sent to the customer that signed the Water Service Contract.
- 2) The bill will consist of a charge in the amount of the utility's minimum bill multiplied by the number of units the meter serves. The amount of water included with a minimum bill will be multiplied by the number of units and deducted from the total amount of consumption. The remaining consumption will be evenly distributed among each unit, added to each unit's minimum bill, with the charges calculated according to currently approved rates.
- 3) The customer that signed the Water Service Contract will be fully and solely responsible for the charges associated with the connection including payment for all water passing through the meter, regardless of which unit is responsible for the water consumption.

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	For: Lovelaceville, KY	
	PSC KY Number: 3	
	original Sheet No. 10	
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(Name of Unitity)	Sheet No	

Sample Bill.

 (Click inside the rectangle	Delow to insert image)	·····
Lovelaceville Water Compa P.O.Box 818	ny Water Utility Bi	i
Lovelaceville, KY 42060 270-748-7040	1/1/201	2
	Amount Di	e
	S22.0)
	Amount Pa	id
Lovelaceville, KY 42060	USERC RUMAN AND A SAME	
	iervice Address Payment Due Dr HAMBURG RD 1/16/20	
Delach T	op and Return With Payment	22052
Service	e Meter Readings s ideter	
From To Description Pr	evious Current I Consumption Multplier Amo	unt
11/28/2011 1/30/2012 Residential 25	i94000 2594500 500 X 1 822	
	Prior Account Balance: \$22	
	· · · · · ·	200)
	Current Period Todal: \$2	2.00
	Total Amount Sue: \$2	2.00
MAIL PAYMENTS TO PO BOX 818 LOVELACE A \$20.00 reconnect fee will be charged in the o fee after the 15th of each month.	VILLE, KY 42060. Yent of a sevice disconnection for nonpayment. There is a 10	3 late
Late notices will not be mailed.		
	Account Nor	
	Payment Due Da 1/16/2012	te

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KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH
Bunt Kirtley
EFFECTIVE
4/1/2012 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	For: Lovelaceville, KY	
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Lovelaceville Water Company (Name of Utility)	Sheet No	

Service Connections.

- 1. The connection between its distribution main and the customer's premises, including the meter and meter box, shall be furnished by and installed at the expense of the utility, which will recoup this expense by assessing the customer a charge approved by the PSC.
- 2. All taps and connections to the mains of the utility must be made by or under the direction and supervision of the utility.
- 3. In areas where the distribution system follows well-defined streets and roads, the customer's point of service shall be located at that point on or near the street right-of way or property line most accessible to the utility from its distribution system.
- 4. In areas where the distribution system does not follow streets and roads, the point of service shall be located as near the customer's property line as practicable. Prior to installation of the meter the utility shall consult with the customer as to the most practical location.
- 5. The utility will own and be responsible for the maintenance of all meters and reserves the right to approve the size and type of meter used.
- 6. The utility strictly prohibits a cross connection of its system with any other source.
- 7. The utility requires a visual inspection by utility personnel of any connection before being covered. The utility may substitute its inspection with an inspection by the appropriate state or local plumbing inspector, if proof of inspection is presented to the utility by the customer.

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Service Lines.

- 1. The service line is the pipe from the outlet side of the water meter to the point of usage. The applicant/ customer owns and is responsible for the service line from the outlet side of the water meter (or point of service) to the point of usage, must furnish and lay the necessary pipe of the service line, and is financially responsible for all costs associated with the installation and maintenance of the service line plumbing.
- 2. The service line shall be laid at least thirty (30) inches in depth, shall not be less than three-fourths (3/4) inch in size, and shall be installed, maintained, and repaired in accordance with all applicable statutes, regulations, and codes.
- 3. The service line trench shall be left open and the pipe uncovered to allow the utility to visually inspect the connecting line. The utility may substitute for its inspection an inspection by the appropriate state or local plumbing inspector, if proof of that inspection is presented to the utility by the applicant/customer.
- 4. If the applicant/customer has a point of usage at a higher elevation than the meter, he/she shall consult with an engineering firm to properly size the service line from the meter to the point of usage.
- 5. If the applicant/customer desires a higher than normal pressure, he/she shall make provisions for an individual pressure booster system for the service line, subject to approval by the utility. The utility reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the utility's system.
- 6. If the applicant/customer has boilers and/or pressure vessels that receive water from the utility, he/she shall provide a check valve on the water supply line and a vacuum valve on the steam line in order to prevent a collapse were the water supply from the utility be interrupted on discontinued.
- 7. If the applicant/customer has used or is using a well, he/she shall provide the utility access to perform an inspection to verify the well is properly separated from the system.

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	For: Lovelaceville, KY
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Utility Initiated Refusal of Service and Termination of Service With Advance Notice.

The utility may refuse or terminate service to a customer if the following conditions exist provided the customer has been given proper written notice pursuant to PSC laws and regulations along with notice of the customer's right to challenge the termination by filing a complaint with the PSC. Termination of service is in addition to any legal remedies the utility may pursue, and the utility is not required to restore service until the customer has complied with the utility's tariff and PSC laws and regulations.

- 1. For noncompliance with the utility's tariff or PSC laws and regulations, the utility may refuse service or terminate service with proper advance notice.
- 2. For dangerous conditions, the utility may refuse service until any and all dangerous conditions have been properly corrected.
- 3. For refusal of access, the utility may refuse service or terminate service with proper advance notice.
- 4. For outstanding indebtedness, the utility may refuse service until the customer has paid the outstanding debt.
- 5. For noncompliance with state, local, or other codes, the utility may refuse service or terminate service with proper advance notice.
- 6. For non-payment of bills, a utility may terminate service with proper advance notice.

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	For:	Lovelaceville, KY
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Utility Initiated Refusal of Service or Termination of Service Without Advanced Notice.

The utility may refuse or terminate service to a customer if the following conditions exist without an advance termination notice. Within 24 hours after termination, the utility shall send written notification to the customer stating the reason(s) for termination and providing notice of the customer's right to challenge the termination by filing a complaint with the PSC. Termination of service is in addition to any legal remedies the utility may pursue, and the utility is not required to restore service until the customer has complied with the utility's tariff and PSC laws and regulations.

- 1. For dangerous conditions relating to the utility's service.
- 2. Unauthorized service by illegal use or theft.
- 3. Extensions or additions to an existing service connection that have not been approved by the utility.
- 4. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.
- 5. Resale of water except under the terms of a special contract executed by the utility and approved by the PSC.
- 6. Waste or misuse of water due to improper, imperfect, or deteriorated service pipes.
- 7. Tampering with the meter, meter seal, valves, or other system facilities, or permitting such tampering by others.
- 8. Connections, cross-connections, or permitting the same, of any separate water supply to premises that receive water from the utility.

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Utility Initiated Termination of Service - Exceptions.

The utility will not terminate service to a customer if the following conditions exist:

- 1. If payment for services is made. Service will not be terminated to a customer that was sent a termination notice if the customer delivers full payment to the utility prior to the actual termination of service.
- 2. If a partial payment agreement is in effect. Service will not be terminated for nonpayment if the customer and the utility have entered into a partial payment plan and the customer is meeting the requirements of the plan.
- 3. If a medical certificate is presented. Service will not be terminated for thirty (30) days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The utility may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by an agreed partial payment plan. The utility will not require a new deposit from a customer to avoid termination of service for a thirty (30) day period who presents to the utility a medical certificate certificate certified in writing by a physician, registered nurse or public health officer.

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TITLE	owner	EFFECTIVE
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Customer Requested Termination of Service.

Any customer desiring service terminated or changed from one address to another shall give the utility three (3) working days' notice in person, in writing, or by telephone, provided such notice does not violate contractual obligations. The customer will not be responsible for charges for service beyond the three (3) day notice period if the customer provides proper notification and reasonable access to the meter during the notice period.

Emergency Termination of Service.

If a dangerous condition relating to the utility's service which could subject any person to imminent harm or result in substantial damage to the property of the utility or others is found to exist on the customer's premises the service will be terminated immediately.

Access to Property.

The customer shall allow the utility at all reasonable hours access to meters, service connections, and other property owned by it and located on customer's premises for purposes of installation, maintenance, meter reading, operation, replacement or removal of its property at the time service is terminated.

Monitoring of Customer Usage.

- 1. The utility will monitor a customer's usage at least annually in such a way to draw the utility's attention to unusual deviations in a customer's usage. If a customer's usage is unduly high and the deviation is not otherwise explained, the utility will test the customer's meter to determine whether the meter shows an average error greater than two (2) percent fast or slow.
- 2. If the utility's procedure for monitoring usage indicates that an investigation of a customer's usage is necessary, the utility will notify the customer in writing either during or immediately after the investigation the reasons for the investigation and the findings of the investigation. If a serious situation requires more expeditious notice, the customer shall be notified by the most expedient means available.

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Special Nonrecurring Charges -- Billing Related.

1. Returned Check Charge:

Will be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.

2. Late Payment Penalty:

Will be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. The penalty may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.

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ISSUED BY <u>Cric</u>	(Signal yre of Officer) owner	Bunt Kirtley
BY AUTHORITY OF ORE IN CASE NO	DER OF THE PUBLIC SERVICE COMMISSION DATED	EFFECTIVE 4/1/2012 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

____5___%

10.00

\$

	For: Lo	velaceville, KY	
	PSC KY Number:	3	
	original	Sheet No	18
	Cancelling PSC KY Nu	mber:	2
ville Water Company (Name of Utility)		Sheet No.	

Special Nonrecurring Charges - Meter Related.

1. Meter Connection /Tap-On Charge:

Will be assessed to hook up a new meter connection/tap-on. An additional charge consisting of the actual costs involved shall apply when rock is encountered.

2. Meter Turn-On Charge:

Will be assessed for new service turn-ons, seasonal turn-ons, temporary service, or transfer of service. The charge will not be made for initial installation of service where a meter connection/tap-on charge is applicable.

3. Meter Relocation Charge:

Will be assessed when a customer or other authorized person requests that a meter be relocated, changed, or modified. Those requesting a change must reimburse the utility for the actual costs incurred, including but not limited to appropriate legal, administrative, engineering, overhead, or other related costs.

4. Meter Re-read Charge:

Will be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.

5. Meter Re-setting Charge:

Will be assessed to reset a meter if the meter has been removed at the customer's request.

6. Meter Test Charge:

Will be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy and the test shows the customer's meter is not more than two percent (2%) fast. The utility will perform such test on any meter upon written request of any customer if the request is not made more than once every twelve (12) months.

DATE OF ISSUE	02/01/2012	
	Month / Day / Year	
DATE EFFECTIVE	04/01/2012	
	Month / Day / Year	
ISSUED BY Eric		
	() (Signature of Officer)	
TITLE	owner	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION		
IN CASE NO.	DATED	

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH
Bunt Kirtley
EFFECTIVE
4/1/2012 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

\$_____1.00

§ Actual cost

s Actual cost

\$ _____542.50

<u>\$</u> 20.00

\$ <u>Actual Cost</u>

	For: Love	laceville, KY
	PSC KY Number:	3
	original	Sheet No 18.1
	Cancelling PSC KY Num	er: 2
Lovelaceville Water Company (Name of Utility)		Sheet No
pecial nonrecurring charge - meter related	· · · ·	
. Reconnection fee		\$20.00
Will be assessed for reconnecting water service al	ter a disconnection has occurred for non-paym	ent of bill.
,		

DATE OF ISSUE	02/01/2012 Month / Day / Year	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	04/01/2012 Month / Day / Year	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY Enc Young (Signature of Officer)		TARIFF BRANCH Bunt Kirtley
TITLE	owner	EFFECTIVE
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION		4/1/2012 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	For:	Lovelaceville, KY	
	PSC KY Number:	3	
	origina	al Sheet No	19
	Cancelling PSC KY	Number:	2
Lovelaceville Water Company (Name of Utility)		Sheet No	

Leak Policy.

The utility does not adjust a customer's bill when a leak has occurred. Whether purchased or produced, the utility incurs a significant cost for water and these costs must be recovered. Therefore, the customer will be charged for all water passing through the meter at the utility's regular schedule of rates.

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ISSUED BY <u>Evic</u>	(Signature of Officer) owner	TARIFF BRANCH Bunt Kirtley EFFECTIVE
BY AUTHORITY OF ORD	ER OF THE PUBLIC SERVICE COMMISSION DATED	4/1/2012 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	For:	Lovelaceville, KY
	PSC KY Number:	3
	origina	I Sheet No. 20
	Cancelling PSC KY	Number: 2
(Name of Utility)		Sheet No

Fire Departments.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15th day of the following calendar month.

Any User that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water. A User shall submit a monthly report even if it withdraws no water for fire protection or training purposes.

A non-reporting User's usage shall be presumed to be 0.3 percent of the utility's total water sales for the calendar month. A non-reporting User may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and shall adjust the presumed usage amount accordingly.

The non-reporting User shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting User shall also be assessed a penalty of \$	10.00	for each failure to submit a report in a
timely manner.		

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	RDER OF THE PUBLIC SERVICE COMMISSION DATED	EFFECTIVE 4/1/2012 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)